# PUBLIC MEETING NOTICE AGENDA

# DIVISION OF PUBLIC AND BEHAVIORAL HEALTH COMMISSION ON BEHAVIORAL HEALTH

# September 16, 2016 8:30 AM to Adjournment

Commission Members: Valarie Kinnikin; Pamela Johnson; Lisa Durette; Noelle Lefforge, Ph.D., Asma Tahir; Lisa Ruiz-Lee; Tabitha Johnson, MFT; Thomas Hunt, M.D., Barbara Jackson, Krista Hales

## VIDEO CONFERENCE AVAILABILITY:

- RENO Northern Nevada Adult Mental Health Services (NNAMHS), 480 Galletti Way, Building
   22 Conference Room, Sparks, Nevada
- CARSON CITY Division of Public and Behavioral Health Administration, 4150 Technology Way, 3<sup>rd</sup> Floor Conference Room 303, Carson City, Nevada
- LAS VEGAS Desert Regional Center, 1391 So. Jones Blvd., Training Room, Las Vegas, Nevada

Call in: - (775) 887-5619 Conference No. 2000# Pin No. 0916

8:30 AM	1.	Call to Order	Chair Kinnikin
		Introduction of new Commission members: Lisa Durette; Noelle Lefforge, Ph.D., Asma Tahir; Lisa Ruiz-Lee; Tabitha Johnson, MFT, Krista Hales	
	2.	Public Comments  Public Comment will be taken during this agenda item. No action may be taken on a matter raised under this item until the matter is included on an agenda as an item on which action may be taken. The Chair of the Commission will place a five (5) minutes time limit on the time individuals may address the Commission. The Chair may elect to allow public comment on a specific agenda item when that item is being considered.	Commissioners/Public
	3.	**Informational Introductions to staff & overview for new Commissioners	Cody Phinney, Administrator
	4.	**For Possible Action Approval of Consent Agenda (Unless a Commission member or a member of the public has a question concerning a particular item and asks that it be withdrawn from the consent list, items are approved all at one time by the Commission:  A. November 13, 2015 Minutes B. Agency Directors' Reports	Chair Kinnikin

5.	** For Possible Action Report on Substance Abuse Prevention and Treatment	Kyle Devine, Acting Chief, SAPTA
6.	** For Possible Action Seclusion and Restraint Report Update	Kevin Filippelli, Statewide
7.	** For Possible Action Discussion and action regarding Local Governing Boards	QA/PI Manager, DPBH Commission
8.	** For Possible Action Report on Aging and Disability Services Division	Edward Ableser, Administrator, ADSD
9.	** For Possible Action Response Process for Seclusion and Restraint, Denial of	Chair Kinnikin and members
10.	Rights and Death Reports  ** For Possible Action  Approval Policies:  DPBH Policy Concept DPBH Clinical Services Policy Process Algorithm SP-5.1 – PASRR Program and Attachments C-H Gov1.1 – Clinical Services Hospital Governing Body Policy	Commission
	<ul> <li>A6.1 – Psychological First Aid Counselor Response</li> <li>A 5.3 – Quality Assurance and Performance Improvement</li> <li>A 1.1 – Policy Development and Review Process</li> <li>A 5.2 – Review of Client Death for Adult Mental Health Agencies</li> <li>SP 3.1 – Involuntary Administration of Medication in Civil Clients</li> <li>SP 3.3 – Involuntary administration of Medication in Forensic Clients</li> <li>Root Cause Analysis (RCA) - New</li> </ul>	
11.	Sentinel Events - New  ** For Possible Action	Cody Phinney, Administrator
12.	Community Housing Update  ** For Possible Action: Future Agenda Items	Ellen Richardson-Adams Commission
13.	Public Comments  Public Comment will be taken during this agenda item. No action may be taken on a matter raised under this item until the matter is included on an agenda as an item on which action may be taken. The Chair of the Commission will place a five (5) minutes time limit on the time individuals may address the Commission. The Chair may elect to allow public comment on a specific agenda item when that item is being considered.	
14.	** For Possible Action: Adjournment of Regular Session	Commission

	EXECUTIVE SESSION CLOSED TO THE PUBLIC	
	EXECUTIVE SESSION CLOSED TO THE PUBLIC	
1.	** For Possible Action:	Chair Kinnikin
	Call to Order of Executive Session	
2.	** For Possible Action:	Chair Kinnikin and
	Approval of Executive Session Minutes:	Commissioners
	From November 13, 2015	
3.	** For Possible Action:	Chair Kinnikin
	Review of Denial of Rights and Seclusion and Restraints	
	pursuant to NRS 433.534 (4) and NRS 241.030	
5.	** For Possible Action:	Chair Kinnikin
	Review of Death Reports	
6.	** For Possible Action:	Chair Kinnikin
	Discussion and Identification of Future Agenda Items	
7.	** For Possible Action:	Chair Kinnikin
	Adjournment of Executive Session	

<sup>\*\*</sup>Denotes Possible Action Item

Agenda items may be taken out of order.

**NOTE:** Unless a specific time is noted, items on the agenda may be taken in any order and any agenda items not covered at this meeting may be placed on the agenda for the next scheduled meeting.

Please be advised that at the discretion of the Chair, public comments may be limited to five (5) minutes.

Members of the public who are disabled and require special accommodations or assistance at the meeting are requested to notify the Commission Secretary in writing at: Division of Public and Behavioral Health , 4150 Technology Way, 3rd Floor, Carson City, NV 89706, or by calling 775-684-2207 no later than three (3) working days prior to the meeting date.

# NOTICES OF PUBLIC MEETING HAVE BEEN POSTED AT THE FOLLOWING LOCATIONS:

DCFS - 4126 Technology Way, 3<sup>rd</sup> Floor, Carson City

DRC - 1391 South Jones Boulevard, Las Vegas

LCC - 500 Galletti Way, Sparks

NNAMHS – 480 Galletti Way, Sparks

DPBH – 4126 Technology Way, 2<sup>nd</sup> Floor, Carson City

RURAL CLINICS – 4126 Technology Way, 1st Floor, Carson City

SNAMHS - 6161 West Charleston Blvd., Las Vegas

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LAS VEGAS, NEVADA 89101
OFFICE: (702) 486-2500
FAX No.: (702) 486-2505

# Office of the Governor

June 22, 2016

Lisa Durette M.D.

RE: Appointment to the Commission on Behavioral Health

Term: 7/1/2016 to 6/30/2020

Dear Dr. Durette:

Congratulations on your appointment to the Commission on Behavioral Health for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

The official commission, signed by me and Secretary of State Cegavske, is for your records. Accompanying your commission is an oath of office, which must be executed before a notary public or any other authorized official (as required by NRS 281.030). This oath must be signed and returned to the Governor's Carson City office and a copy to the Board/Commission before serving your term.

Please visit our website at <a href="http://gov.nv.gov/boards">http://gov.nv.gov/boards</a>, print the "Ethical Standards" form and submit the signed form to the Nevada Commission on Ethics. While on our website, I encourage you to review the Nevada Ethics in Government law NRS 281A and NAC 281A. Failure to file any required documentation may result in fines and/or removal from office.

In addition, please familiarize yourself with Nevada Open Meeting Law. The Open Meeting Law is codified in Chapter 241 of the Nevada Revised Statutes. The Attorney General's office also publishes an Open Meeting Law Manual, and can be found at <a href="https://www.ag.state.nv.us">www.ag.state.nv.us</a>.

Should you have any questions regarding the enclosed, please contact Nikki Haag at (775) 684-5682. We wish you the best of luck in your position, and thank you for agreeing to serve the citizens of Nevada.

Sincere regards,

**BRIAN SANDOVAL** 

Governor



555 EAST WASHINGTON AVENUE, SUITE 5100

LAS VEGAS, NEVADA 89101

OFFICE: (702) 486-2500

FAX No.: (702) 486-2505

# Office of the Governor

June 22, 2016

Noelle Lefforge, Ph.D.

RE: Appointment to the Commission on Behavioral Health

Term: 7/1/2016 to 6/30/2020

Dear Dr. Lefforge:

Congratulations on your appointment to the Commission on Behavioral Health for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

The official commission, signed by me and Secretary of State Cegavske, is for your records. Accompanying your commission is an oath of office, which must be executed before a notary public or any other authorized official (as required by NRS 281.030). This oath must be <u>signed and returned to the Governor's Carson City office</u> and a copy to the Board/Commission before serving your term.

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Sincere regards,

BRIAN SANDOVAL

Governor



555 East Washington Avenue, Suite 5100 Las Vegas, Nevada 89101 Office: (702) 486-2500 Fax No.: (702) 486-2505

# Office of the Governor

April 19, 2013

Asma Tahir

RE:

Appointment to the Mental Health and Developmental Services Commission

Term: 4/22/2013 to 6/30/2016

Dear Mrs. Tahir:

Congratulations on your appointment to the Mental Health and Developmental Services Commission for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

The official commission, signed by me and Secretary of State Miller, is for your records. Accompanying your commission is an oath of office, which must be executed before a notary public or any other authorized official (as required by NRS 281.030). This oath must be signed and returned to the Governor's office, and a copy to the commission before serving your term.

Also, in the packet you will find a notice which details possible required filings with the Nevada Commission on Ethics and the Secretary of State's office. Failure to file any required documentation may result in fines and/or removal from office.

Please familiarize yourself with Nevada Open Meeting Law. The Open Meeting Law is codified in Chapter 241 of the Nevada Revised Statutes. The Attorney General's office also publishes an Open Meeting Law Manual. That manual can be found at www.ag.state.nv.us.

Should you have any questions regarding the enclosed, please contact Annalyn Carrillo at (702) 486-0625. We wish you the best of luck in your position, and thank you for agreeing to serve the citizens of Nevada.

Manh you In your

Sincere regards

ÆRIAN SANDOVAL

Governor

**Enclosures** 

cc: Mary Woods, Department of Health and Human Services



555 East Washington Avenue, Suite 5100 Las Viegas, Nevada 89101 Office: (702) 486-2500 Fax No.: (702) 486-2505

# Office of the Governor

May 5, 2016

Lisa Ruiz-Lee

RE: Appointment to the Commission on Behavioral Health

Term: 5/5/2016 to 6/30/2018

Dear Ms. Ruiz-Lee:

Congratulations on your appointment to the Commission on Behavioral Health for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

The official commission, signed by me and Secretary of State Cegavske is for your records. Accompanying your commission is an oath of office, which must be executed before a notary public or any other authorized official (as required by NRS 281.030). This oath must be signed and returned to the Governor's Carson City office and a copy to the Board/Commission before serving your term.

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Should you have any questions regarding the enclosed information, please contact Nikki Haag at (775) 684-5682. We wish you the best of luck in your position, and thank you for agreeing to serve the citizens of Nevada.

Sincere regards,

BRIAN SANDOVAL

Governor

ONE HUNDRED ONE NORTH CARSON STREET Carson City, Nevada 89701 Office: (775) 684-5670 Fax No.: (775) 684-5683



555 East Washington Avenue, Suite 5100 Las Vegas, Nevada 89101 Office: (702) 486-2500 Fax No.: (702) 486-2505

# Office of the Covernor

June 22, 2016

Pamela Johnson

RE: Appointment to the Commission on Behavioral Health

Term: 7/1/2016 to 6/30/2018

Dear Mr. Johnson:

Congratulations on your appointment to the Commission on Behavioral Health for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

The official commission, signed by me and Secretary of State Cegavske, is for your records. Accompanying your commission is an oath of office, which must be executed before a notary public or any other authorized official (as required by NRS 281.030). This oath must be signed and returned to the Governor's Carson City office and a copy to the Board/Commission before serving your term. English Department of the or

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Sinceré regards,

BRIAN SANDOVAL

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ONE HUNDRED ONE NORTH CARSON STREET CARSON CITY, NEVADA 89701 OFFICE: (775) 684-5670

Office: (7/5) 684-5670 Fax No.: (775) 684-5683



555 East Washington Avenue, Suite 5100 Las Vigas, Nevada 89101 Office: (702) 486-2500 Fax No.: (702) 486-2505

# Office of the Covernor

May 5, 2016

Tabitha Johnson

RE: Appointment to the Commission on Behavioral Health

Term: 5/5/2016 to 6/30/2017

Dear Ms. Johnson:

Congratulations on your appointment to the Commission on Behavioral Health for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

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Sincere regards,

∕BRIAN SANDOVAL

Governor

# Tabitha M. Johnson, MA, Licensed Marriage & Family Therapist

#### **OBJECTIVE**

A leadership position with an organization that draws on my counseling, leadership, and administrative background and abilities.

## **EXPERIENCE**

### Marathon

Owner/Clinical Director

Las Vegas, NV 6/2015 to present

- Coordinate and oversee mental health services for a behavioral health agency
- Perform crisis intervention as needed for families within the agency
- Complete mental health assessments for prospective clients
- Provide counseling for individuals, families, couples and groups
- Provide training for QMHAs and QBAs

## **ART Homes**

Clinical Director

Las Vegas, NV 9/2013 to present

- Coordinate and oversee mental health services for a behavioral health agency
- Perform crisis intervention as needed for families within the agency
- Complete mental health assessments for higher level of care clients
- Provide training for QMHAs and QBAs

# Tabitha Johnson, MFT

Owner/Private practice

Las Vegas, NV 8/2013 to present

- Provide assessments and counseling for individuals, families, couples and groups
- Provide crisis intervention as needed
- Provide case management and support to clients in need
- Network in the community with other providers to gain access to resources

# The Shade Tree

Clinical Director

Las Vegas, NV 7/2014 to 6/2015

- Assisted in the creating of an onsite mental health program to serve families living in a shelter
- Oversaw mental health services being provided for the severely mentally ill
- Provided crisis intervention as needed, to include assisting with psychiatric hospitalizations
- Monitored the quality of services being provided

# State of Nevada Division of Child & Family Services

Las Vegas, NV

Mental Health Counselor I with Early Childhood Mental Health Services

4/2011 to 4/2013

- Utilized strength based therapy techniques with severely emotionally disturbed children ages 8 and under in order to foster self-awareness
- Provided essential counseling services and coordinated after-care services for foster care system families
- Led assessment interviews and developed treatment plans with clients to meet their needs
- Led Child and Family Team meetings and advocated for families in the child welfare population
- Performed crisis intervention, outpatient treatment, and targeted case management
- Completed DSM-IV diagnosis

# **EDUCATION**

Regis University

Master of Arts in Counseling Psychology

Henderson, NV

December 2009

University of Phoenix

Master of Business Administration

Las Vegas, NV
September 2007

University of Great Falls

Bachelor of Arts in English, with minor in History

Great Falls, MT

May 2003

# **SPECIAL TRAINING**

Licensed Marriage and Family Therapist, License #01214

Supervisor in Training (SIT) for Nevada Marriage and Family Therapist Interns and Clinical Professional Counselor Interns

# **MEMBERSHIPS**

American Association for Marriage and Family Therapy

Nevada Association for Marriage and Family Therapy (Clark County Representative of the NAMFT Board)

American Association of Christian Counselors



555 East Washington Avenue, Suite 5100 Las Vegas, Nevada 89101 Oufice: (702) 486-2500 Fax No.: (702) 486-2505

# Office of the Governor

July 6, 2016

Krista Hales

RE: Appointment to the Commission on Behavioral Health

Term: 7/7/2016 to 9/30/2019

Dear Ms. Hales:

Congratulations on your appointment to the Commission on Behavioral Health for the State of Nevada. I truly appreciate your commitment to serve Nevada and your fellow citizens.

The official commission, signed by me and Secretary of State Cegavske is for your records. Accompanying your commission is an oath of office, which must be executed before a notary public or any other authorized official (as required by NRS 281.030). This oath must be signed and returned to the Governor's Carson City office and a copy to the Board/Commission before serving your term.

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Should you have any questions regarding the enclosed information, please contact Nikki Haag at (775) 684-5682. We wish you the best of luck in your position, and thank you for agreeing to serve the citizens of Nevada.

Sincere regards,

BRIAN SANDOVAL

Governor

#### COMMISSION ON BEHAVIORAL HEALTH

#### **MINUTES**

#### November 13, 2015

#### VIDEO CONFERENCE MEETING LOCATIONS:

Northern Nevada Adult Mental Health Services (NNAMHS), 480 Galletti Way, Building 25, Sparks, Nevada And

Division of Public and Behavioral Health Administration, 4150 Technology Way, 3<sup>rd</sup> Floor Conference Room 303, Carson City, NV

And

Desert Regional Center, 1391 South Jones Boulevard, Training Room, Las Vegas, NV

## **COMMISSIONERS PRESENT:**

Valerie "Viki" Kinnikin, Chair – Representing Social Worker (Las Vegas)
Larry Nussbaum, M.D. – Representing Psychiatrist (Sparks)
Marcia Cohen – Representing General Public-MH (Las Vegas)
Paula Squitieri, Ph.D. – Representing Psychologist (Las Vegas)
Pamela Johnson, R.N. – Representing Registered Nurse (Carson City)
Barbara Jackson – Representing Consumer
Capa Casale – Representing Marriage & Family Therapist (Sparks)

## **COMMISSIONERS NOT PRESENT:**

Thomas Hunt, M.D. – Representing Physician (Las Vegas)

## **STAFF AND GUESTS**

Cody L. Phinney – DPBH
Kevin Filippelli, DPBH
Cara Paoli, ADSD-SRC
Christina Brooks – DPBH
Jo Malay – DPBH/SNAMHS
Tom Durante, NNAMHS
Kambiz Alaei, Ph.D. – NNAMHS
Jane Gruner – Aging and Disability
Shelly Bryant – LCC
Brian Burris - NNAMHS
Julie Slabaugh, DAG
Robin Williams – Rural Regional Center

Jon Kirwan – Rural Clinics
Leslie Brown - DRC
Kathryn Baughman – DPBH
Kevin Quint – DPBH/SAPTA
Ellen Richardson-Adams – SNAMHS
Kyle Devine – HCFA
Barry Lovgren – Public

Chair Kinnikin called the meeting to order at 8:48 a.m. Roll call is reflected above. It was determined that a quorum was present. Introductions were made at all three locations.

#### **PUBLIC COMMENT:**

Mr. Lovgren stated that in 2009 he came to the Commission to bring to its attention the number of pregnant women receiving SAPTA funded substance abuse treatment had fallen by half with no corresponding fall in the number of pregnancies in Nevada with no evidence that the rate of substance abuse among pregnant women had fallen. Mr. Lovgren stated that the problem of insufficient substance abuse treatment of pregnant women in Nevada is no longer being ignored and thanked the Division and SAPTA for the progress that has been made.

#### **CONSENT AGENDA**

#### APPROVAL OF MINUTES FROM SEPTEMBER 18, 2013 MEETING

ACTION: A motion was made and seconded by Dr. Nussbaum, to accept the minutes of September 18 2015. Motion carried.

#### APPROVAL OF DIRECTOR'S REPORTS

DISCUSSION: Chairman Kinnikin asked if NNAMHS has a residential program as it is not on the Agency Director's Report. NNAMHS residential program is listed under SLA on the Agency Director's Report. Brian Burris provided an overview of the residential program at NNAMHS to the Commission. There are two Shelter Plus Care grants. Chairperson Kinnikin asked how the waiting list was addressed. Brian reported that is a relatively small number. Vacancies are addressed at a weekly meeting.

Chairperson Kinnikin asked SAPTA if there is a waiting list. Mr. Quint responded we have not collected this data. Mr. Quint reported SAPTA will start collecting this information.

Dr. Squitieri asked DRC if there is a plan regarding individuals who remain hospitalized and/or incarcerated. Ms. Brown responded service coordinators and ISP teams remain heavily involved to determine alternatives. Out-of-state placement is available for some. Ms. Gruner

stated there is a division plan for these individuals. We will be going to IFC to obtain permission to use the funding versus having it reverted. Then more placements will be available.

ACTION: Dr. Squitieri made a motion and Commissioner Casale seconded a motion to accept the Director's reports. Motion carried.

#### Behavioral Health and Prevention Unit (formerly SAPTA) - Kevin Quint

Mr. Quint gave an update on funding programs in the community that treat co-occurring disorders. This topic relates the need to better integrate mental health and co-occurring disorder treatment. We have set aside money in the Block Grant to provide training to all SAPTA funded treatment programs. We are in the process of using a combination of substance abuse block grant and mental health block grant to fund a regional program called the Forensic Assessment Services Triage Team (FAST). FAST is a collaborative effort between local law enforcement, county and city detention centers (jails), treatment providers, medical professionals, etc. FAST endeavors to identify and target inmates in local detention and jail facilities who have mental health and/or substance abuse disorders. The goal is to provide them with proper medications, treatment, case management, and other services. SAPTA is completing a pilot program for targeted case management with two providers. SAPTA plans to fund this project with any current providers who wish to provide targeted case management.

Dr. Squitieri asked if FAST coordinates with any law enforcement. Mr. Quint responded that training is provided to law enforcement on FAST.

#### Seclusion and Restraint Report Update – Kevin Filippelli

Mr. Filippelli gave an update of seclusion and restraint. Handouts July, August and September were provided.

Question: Is there a way to determine the number of multiple events. Mr. Filippelli stated this is reflected on a different page of the report.

Mr. Filippelli stated that this information is uploaded to the National Research Institute. NRI data shows we are a little above the national level for seclusion and within the national range for restraints.

# Local Governing Board (LGB) Update - COMMISSION

 NNAMH & LCC - Pam Johnson, Commissioner, reported that LGB meetings were held for NNAMHS and Lake's Crossing Center November 4, 2015. LCC continues to have challenges with construction of the Stein Hospital in Las Vegas. LCC continues to have challenges with being able to get competency reports completed. The number of requests have increases dramatically and LCC is working on a system with counties to be able to get the reports completed in an appropriate length of time and get the patients treated. At NNAMHS staffing transition is going well.

• SNAMHS – Continues to be staffing changes. Recruitment for physicians continues to be difficult. Staff are working on training nursing staff on documentation on seclusion/restraint. Dr. Ravin has been appointed the Statewide Medical Coordinator.

Stein Hospital continues to hire staff. We have received the final Fire Marshall Inspection report. Stein will open November 19, 2015 with six patients. Ms. Phinney thanked everyone for their help with this project. Ms. Phinney stated we will continue to monitor the need for this service at Stein. The entire country is seeing an increase in the need for forensic services. The drop-in center is open and can provide help with services for consumers.

# Report on Aging and Disability Services Division - Jane Gruner

Ms. Gruner reported that SB 514 was approved at the 2015 Legislative session. Embedded was the Enabling of Managed Care for the Aged, Blind and Disabled. It enables that monies be switched to Managed Care but prior to that there is a requirement that a report of the feasibility of moving these populations to managed care be produced. We will be conducting listening session with staff in December. We will be going to communities within the state in January and meeting with consumer groups, advocates and providers as well as the county leadership to get feedback on what they would like to see in Managed Care, what their fears are about managed care. This information will be in a report to the Governor and the IFC. They will determined if Managed Care goes forward. If it does go forward, Medicaid will do a SPA to be able to have it pushed forward. It would not be possible to do it because of the funding until the 2017 session. We have studied 26 States that have gone to managed care. Managed care for seniors seems to be ok. For intellectual disabilities it has not been very successful. Much is due to the fact that most of the services are non-traditional services. They have not looked at habilitative services for intellectual disabilities. Ms. Gruner would appreciate any feedback. It has not been determined how this will effect rural areas but these areas will be included. Part of the process will be what happens to State employees.

Ms. Gruner reported we have become part of the National Core Indicators for both disability side and aging sides. This will allow us to judge across 46 states that have already joined. This is funded through our administrative fee for Medicaid. Major areas they are looking at are individual outcomes; how well the system is supporting people in their homes and work opportunities and exercising their rights; system performance; staff stability; family indicator.

The intellectual disabilities side will start their first survey. Five hundred people will be interviewed. Next year the aging side will be involved.

Dr. Squitieri asked that this information be available for inclusion into the Annual Governor's Letter.

Ms. Gruner asked if the Commission would like an ongoing report from the Alzheimer's Taskforce. Chairperson Kinnikin reply that an ongoing report would be appreciated.

SRC is providing a training on dementia and quality of life, December 3, 2015.

Ms. Gruner reported that starting in January children with Autism and have Medicaid will have the option to have Applied Behavioral Analysis treatment as a Medicaid option.

Several concerns were brought up related to the intellectual disabilities side. One issue is access to psychiatrists. Another issue is the budget deficit at DRC. Another issue is data. We want to make sure data is useful.

## **HCQC Regulation Report - Kyle Devine**

Mr. Devine provided an overview of the complaint process. HCQC is the regulatory agency over compliance. HCQC oversees child care licensing. HCQC also investigates complaints. HCQC receives complaints from many areas. When complaints are received they are triaged. Each allegation is reviewed to see if there are any regulations that have been violated. We do refer out if we do not have authority to review the complaint. After complaints are triaged they are sent to surveyors. Dr. Nussbaum asked if there was an appeal process. Mr. Devine stated there is no appeal process in State regulations. If someone feels the determination is incorrect, an administration review can be conducted. For agencies that are CMS certified there are federal processes available. Commissioner Cohen asked if Mr. Devine knew how many complaints were received annually/monthly and what type of facilities receive the majority of complaints. Mr. Devine stated that annually 1200-1300 complaints are received. A third of the complaints come from skilled nursing facilities, hospitals and then residential facilities for groups.

## Intercept Model - Kathryn Baughman

Commissioners reviewed the handout provided by Ms. Baughman on the process

#### Polices

- Governance Policy this policy was reviewed by Commissioners.
  - o Action: Revisions will be made and sent to Julie Slabaugh
- Statewide Residential Policy This policy was reviewed by Commissioners.

#### **Seclusion and Restraint Process**

Mr. Filipelli reported that the new process for Commissioners receiving S/R reports by FedEx is going well. Mr. Filipelli will conduct a test email to ensure Commissioners are receiving the information. Dr. Squitieri reported she was unable to open her email.

# **Annual Governor's Letter**

Committee members for the development of the Annual Governor's Letter will be: Commissioner Casale Commissioner Johnson Dr. Squitieri Chairperson Kinnikin

Action: Pat Wendell, Executive Assistant will schedule an open Subcommittee meeting and provide copies of the 2015 Governor's Letter to the committee.

# **Future Agenda Items - Commission**

• Keep current agenda items

## **PUBLIC COMMENTS**

No further public comments were received.

The regular meeting adjourned at 11:00 a.m.